



Results from the ?
2019 survey

Provide feedback on this website

Hopwood House Medical Practice

Hopwood House, The Vineyard, Lees Road, Oldham, OL4 1JN

Where patient experience is best



87% of respondents find it easy to get through to this GP practice by phone

Local (CCG) average: 68% | National average: 68%



98% of respondents took the appointment they were offered

Local (CCG) average: 92% | National average: 94%



66% of respondents were offered a choice of appointment when they last tried to make a general practice appointment

Local (CCG) average: 61% | National average: 62%

Where patient experience could improve



69% of respondents say they have had enough support from local services or organisations in the last 12 months to help manage their long-term condition (s)

Local (CCG) average: 76% | National average: 78%



40% of respondents usually get to see or speak to their preferred GP when they would like to

Local (CCG) average: 46% | National average: 48%



80% of respondents felt the healthcare professional recognised or understood any mental health needs during their

last general practice
appointment

Local (CCG) average: 86% | National
average: 86%

Comparisons to the local (CCG) or national average may not be statistically significant.



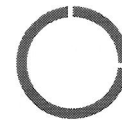
465

Surveys sent
out



113

Surveys sent
back



24%

Completion
rate

This website is being administered by Ipsos MORI, the survey provider for the GP Patient Survey

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